

## Culligan Water Store Testimonial

“After over a year coping with poor water quality, due largely to the substandard workmanship and incorrect diagnosis of the problem by another water service company, we found Culligan. Camren and his team of professionals worked diligently with us to investigate the causes of our water issues and solve them.

“Unlike other water service companies we have dealt with, the staff at Culligan listened to us, worked with us and always followed up to rectify the problem to our satisfaction. They are always courteous and prompt in returning calls. They always treat us as if we are their most important customer.

“We are so appreciative of their patience and professionalism that we have no hesitation in recommending them to others and we often do. Making the switch to Culligan as our water service provider has been one of the best decisions as homeowners we've ever made.”

- *Anthony and Silvana Germana*

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“For 14 years, all we had were dark clothes. We could not own anything white because after one wash, it was ruined. We thought that scratchy laundry was normal. This was all before Culligan.

“We immediately knew Culligan was different from all the other water treatment companies we tried in the past. Camren was confident that he could fix our water problems correctly, where some of the other companies just guessed . . . trying to sell us one product after another because they were not working, we really felt misled and confused.

“The installation process was excellent with Culligan, they are quick to respond and the service is prompt . Now we're wearing white . . . even after six months of washing our whites are still white. Also after the new Culligan system was installed, we replaced our rust-ruined white fixtures with new bright white quality bathroom fixtures, and I am proud to say that they still look like the first day they were installed....amazing!

“Thank You Culligan!”

- *Mel Falkenham*

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“We would like to take this opportunity to thank you and your team for your **outstanding** service. We purchased a home in Fall River in September 2007 and soon after we moved into our home, we began to experience water quality issues. Over the course of the next 12 months, we contacted seven different vendors to solve our water problems.

“Our issues were finally resolved after we contacted Culligan. You were confident in the diagnosis of the problem and worked with us to find a solution that worked within our budget. It is a frustrating experience to have a beautiful home with poor water quality and it has only been the last few months since our system was installed that we have been able to appreciate our home.

“Our water is clear and odourless and our bathroom fixtures are white. Camren, you and your technicians demonstrated customer service skills that set you far ahead of your competitors and we have playfully dubbed you our “hero!”

“The Culligan brand is the best known in the water treatment industry, and in our opinion, you and your team have succeeded in proving this true. There is no doubt that this well-earned reputation comes from having well-trained franchisees such as yourself and the newest, as well as the largest, variety of systems. In an industry that is unregulated with dealers trying to sell “their system” versus fixing your problem, it was refreshing to find someone so knowledgeable in the field who truly understood and worked with us to find a solution.

“Thank you so much for you considerate service and quality product!”

*- Greg and Cindy Russell*